

ELIZABETH VENDEN SUTHERLAND, CPF

SUMMARY

30+ years in Health Care and Project Management. **Certified Professional Facilitator**, and **MBTI® Practitioner**, specializing in project and meeting design aligned with organizational and strategic vision. Strong **leadership development**, collaborative **team building**, **group process**, strategic **visioning**, tactical **implementation**, and **consensus-building** skills. Internal and consulting roles: Large-scale systems Account Manager, Information Systems Director, Workshop Developer & Trainer, Vendor/Client Liaison, and Writer/Editor.

EXPERIENCE

1985–Present **Owner/President**

eSutherland.com (2014–Present)

Take Note Facilitation (2005–2014)

As You Like It (1985–2005)

Project & Meeting Facilitation — facilitation, project design & team building, organizational development & change management. Partial client list:

- LLU Health ICD-10 Transition Program Administration
- LLU Health Epic BCA & Tapestry Implementation & Support
- Inland Empire Health Plan Consultation
- LLUAHSC Risk Management & HRIS
- Loma Linda University Retail & Services
- EtechSource.com, Inc. for Kaiser Permanente Medical Group & KPIT, Pasadena & Oakland, CA & Denver, CO
- Aetna Health Plans of Southern California & Corporate Workflow Team, Loma Linda, CA & Hartford, CT
- Jerry L. Pettis Memorial VA Hospital
- Interactive System Design
- Loma Linda University School of Dentistry

2014–2017 **Executive Director, Application Services**

Information Services, Loma Linda University Health

- *Responsible for Epic and interfaced or standalone applications in an integrated delivery services model for a health system comprised of 900+ beds in a teaching medical center, behavioral medicine center, rehabilitation and community hospitals.*

1983–1985 **Regional Director of Information Systems**

Adventist Health System West

Glendale Adventist Medical Center

- *Managed transition from CompuCare to in-house Information Systems. Hired, restructured, and developed in-house resources for all IS functions.*

SYSTEMS & SOFTWARE

Epic, PeopleSoft, iVOS, David, RIMS

Quicken, Microsoft Word, Excel, PowerPoint, Project, Visio

AFFILIATIONS & PUBLICATIONS

International Association of Facilitators (IAF)

Association for Psychological Type International (APTi)

Certified MBTI® Practitioner and Founding Member, LAAPT

Lifetime Member, Girl Scouts of America

Member, Women's Leadership Council, Arrowhead United Way

Make It Happen in Health Care: A Guide for Executive Sponsors (in progress).

Let These Hands (2009). *Shikataganai* (2000).